



Nymans Group Booking Pack

1 March 2009 – 28 Feb 2010

Information for
adult groups

This booking pack is produced to help ensure that your visit to Nymans is a success. Please take the time to read the information carefully

Contacting us

Group Bookings
The National Trust
Nymans
Handcross
West Sussex
UK
RH17 6EB

Tel (0)1444 405250 ext 100
Email nymans@nationaltrust.org.uk
Website www.nationaltrust.org.uk/nymans

How to book

- Contact us to discuss your plans and check dates and times are available
- Return the Booking Form with any necessary payment to confirm your booking
- We do not send any confirmation after this

Admission

We ask all Groups to book in advance. The discounted Group Admission price is ONLY available to groups which book in advance.

To help us ensure you enjoy your visit we:

- take no more than 4 groups a day of 25 or more visitors
- take up to 2 groups between 10.00am – 12.00
- take up to 2 groups between 1.00pm – 3.30pm
- take Group Bookings:
Wednesday to Saturday in summer
Wednesday to Sunday in winter
- do not take bookings for Bank Holiday weekends (Sat, Sun, Mon and Good Friday)

Opening times

Garden, Shop, Restaurant								
All year round	10.00–5.00*	-	-	W	T	F	S	S
House								
11 Mar – 1 Nov	11.00–4.00	-	-	W	T	F	S	S
<ul style="list-style-type: none"> • Open Bank Holiday Mondays • Last admission: Garden & Restaurant 30 mins before closing time, House 3.45pm • * Nymans closes 4pm November-January. • Closed 25 Dec - 1 Jan 								

Admi

ssion prices

	Admission (Gift Aid)	Admission (Standard)	Group Rate (15+)
Adult	£8.50	£7.70	£7.00
Child	£4.30	£3.90	£3.50
Family (up to 2 adults and 3 children)	£21.00	£19.00	-
Family 1 adult (up to 1 adult and 3 children)	£12.50	£11.30	-
<ul style="list-style-type: none"> • National Trust members FREE • Visitors arriving by public transport get a free cup of tea or coffee in the Restaurant 			

To qualify for Group rates you **MUST** book in advance.

National Trust Membership

- Members of your group can join the National Trust on arrival at Nymans and enjoy free access to over 300 historic houses, 200 gardens, 240,000 hectares of countryside and 700 miles of coastline. Please ask staff in Reception about joining the National Trust.

General Information

Arrival & welcome

1. Please will group leaders report to Reception as soon as you arrive.
2. Please ask your group to stay on the coach until admission has been arranged.
3. Groups will be welcomed by a member of Nymans staff who will give a brief introduction and hand out our welcome leaflet which includes a map of the property.

Guided tours and walks

Guided tours and walks:

- are available only by pre booking a month in advance
- last between 1 – 1½hours
- can be arranged for a maximum of 25 people per guide (for groups of more than 25 we will try to organise 2 guides or may offer you separate tours at different times)
- are available on the following themes:
The Nymans Garden Story
Discovering Nymans Woods
Green Gardening
Other themes may be available - please ask.
- **must be booked and paid for in advance** - see booking form
- cost £2 per person
- subject to the availability of guides.

Payment

- The admission fee for all non National Trust members must be paid on arrival. We accept credit cards, debit cards, cheques and cash. We do not accept invoices
- Payment for guided tours and walks **must be paid for in advance** with your booking form. Please make cheques payable to 'The National Trust'.

Toilets

- There are visitor toilets in the car park, next to the restaurant and in the gardens by the House
- Disabled toilets are located in the car park and next to the restaurant
- There are baby changing facilities in the disabled toilet located next to the restaurant

Catering

- The Pavilion Tea-Room is licensed and offers tea, coffee, cakes and snacks from 10.00am until 30 minutes before closing time.
- Hot and cold homemade lunches are served between 12.00noon – 2.30pm
- Vegetarian and gluten free options are available
- A children's menu is available
- The restaurant is self service and we are unable to reserve tables
- We ask that you advise us of your catering requirements on your booking form.

Shop

- The shop has one of the most extensive ranges in National Trust.
- There is a wide range of gifts and souvenirs available.
- The shop supports Local Producers of wine and beer, preserves and honey, soft drinks, biscuits and ice-cream.

Plants for Sale

- The Nymans Shop includes the largest Plant Centre in the South East region selling a wide range of plants and garden related items. Within the Nymans Collection, plants are propagated at Nymans often from plants seen in the Garden, thus enabling visitors to 'take home a little piece of Nymans'. The Nymans Collection available will vary depending on the time of year.

House

- 5 rooms of the Messel family home at Nymans are open to visitors.
- The entrance to the house is about 10-20 minutes from Reception.
- We suggest your group allows about 30 minutes to view the rooms.
- The house can become overcrowded if groups arrive at the same time – please help us by staggering your groups arrival at the house.

Events

- We have a full programme of events throughout the year including many themed weeks. Please ask us for an Events leaflet.

Health & Safety

- We actively and regularly monitor and assess all potential hazards for visitors to this property. If you have any concerns regarding this we will be happy to answer your questions in advance of your visit.

Emergencies

- We have emergency procedures in place. In the event of an emergency please inform any member of staff.
- We have First Aid kits available in various locations and there are First Aiders on call each day.
- If there is an accident or near miss please let us know so that we can record the details.

Parking

- Parking is available for a maximum of 3 coaches
- The coach parking is **on the left side** just after you enter the main gate of the car park. Please ensure the coach does not continue further into the car park as it will be unable to get through and will cause congestion.
- The Car Park is locked at closing time.

Access for All

We try to make a visit to Nymans accessible to as many people as possible. We offer the following to help visitors with special needs enjoy their visit. All of these services are FREE.

Parking

- There are 6 dedicated parking bays for disabled visitors.
- Disabled visitors can also be dropped off from cars and minibuses near to Reception

Wheelchairs

- There are 6 manual wheelchairs including an extra large one available at Reception. Booking in advance is recommended – please tell us on your Booking Form.

All access route

- A map showing an all access route around the garden is available at Reception – please ask when you arrive. The recommended route avoids steps and steep slopes.

Mobility buggy

- Our mobility buggy takes 5 less mobile visitors on a tour of the garden.
- The buggy stops at the House if visitors want to get off and walk back.
- The tour takes about 1 hour.
- Tours start at 11.00am, 12.30pm and 2.30pm. Nov to Jan 11.30am and 2.00pm.
- Booking in advance is advisable.

Restaurant

- There are tables in the restaurant and outside for wheelchair users.
- There are some chairs with arms in the restaurant.
- Large handled cutlery is available

Braille Guide

- These are all available at Reception.

House

- The show rooms, with the exception of the Library and Dining Room, are accessible to wheelchairs via a ramp at the public exit.
- Owing to limited space within the show rooms access is limited to 2 wheelchairs at one time.
- Powered mobility vehicles are not permitted in the House. There is a wheelchair available.

Getting to Nymans

Road

Coming from Brighton & south:

- Take the A23.
- Near the top of Handcross Hill Nymans is signposted on brown signs:
 - Turn left into slip road off A23
 - At roundabout turn right.
 - After crossing A23 road turn right at next junction.
 - Turn left into the main entrance Nymans car park on Staplefield Road.

Coming from London, M25 & north:

- Take the M23
- Just past Crawley M23 becomes the A23.
- Past the Pease Pottage services turn off Nymans is signposted on brown signs:
 - At roundabout go straight over.
 - At next roundabout go straight over.
 - Go through Handcross village.
 - At the end of the High Street bare left (Staplefield Road)
 - Turn left into the main entrance Nymans car park on Staplefield Road.

Rail

Balcombe, Haywards Heath and Crawley are on the London – Brighton / South Coast line.

The nearest station is Balcombe (about 2 miles) BUT Haywards Heath (about 4 miles) has a more frequent train service and the bus / taxi service is also better. Rail services to Haywards Heath from London or South Coast are provided by Southern and City Connect.

For times of trains contact:

National Rail Enquiries on ☎ 08457 484950 🌐 www.nationalrail.co.uk

Bus

Metrobus **271** provides a limited service between Haywards Heath and Crawley and stops in Handcross at the Red Lion pub (opposite Nymans entrance). The journey from Haywards Heath or from Crawley takes about 25-30 minutes. There is NO Sunday service.

Metrobus **273** provides a limited service between Brighton and Crawley and stops in Handcross at Truggers (about 5 minutes walk from Nymans). There is NO Sunday service.

For more information contact: Metrobus ☎ 01293 449191 🌐 www.metrobus.co.uk

Publications

Welcome leaflet (FREE on arrival)

Our welcome leaflet includes a map of the garden and information to help you enjoy your visit.

Guides in other languages (FREE)

We have a welcome leaflet in the following languages: French, Italian, German, Dutch and Japanese. Available in Reception

Nymans Guide Book

A special souvenir guidebook with the history of Nymans and the Messel family. Available in Reception, the Restaurant, House and Shop.

Nymans CD-ROM

A virtual tour which includes panoramic images of the garden, house and woods, taken throughout the changing seasons. Available in the Shop

Woodland Walk booklet

Explore Nymans Woods with this informative guide. Available in Reception, the House and Shop

Nymans – the story of a Sussex garden

An in-depth history of Nymans and the people who lived and worked here. Available in the Shop

The Nymans Story – The Messel Family

A 28 page booklet about the Messel family including a family tree and photographs.