



Terms and Conditions of Entry to Giant's Causeway and Carrick-a-Rede and Larrybane

Part 1 of this document sets out the terms that apply to all visitors, while Part 2 and Part 3 sets out additional terms that are specific to group bookings and school visits.

Part 1a Terms and Conditions of Entry to Giant's Causeway only

1. Your admission ticket allows you access to the National Trust Giant's Causeway Visitor Experience which includes your audio guide and use of parking facilities during public opening hours. You may either purchase an 'e-ticket' online or purchase an admission ticket at the site.
2. The Giant's Causeway stones are a 25 minute walk from the National Trust Visitor Experience. Please note that your admission ticket does not entitle you to use of the on site third party operated shuttle service to the stones.
3. National Trust members enjoy free admission to the Giant's Causeway Visitor Experience and free use of the third party operated shuttle service to the Giant's Causeway stones on production of a valid membership card. Therefore, National Trust Members need not purchase an 'e-ticket' online.
4. Both e-tickets purchased online and tickets purchased on site are only valid for the relevant dates selected and must be used on those dates only.
5. You may not sell or transfer your admission ticket, or e-ticket, to a third party.
6. Last admission to the Giant's Causeway Visitor Experience is 1 hour before the advertised closing time.
7. With the exception of guide dogs, hearing dogs and assistance dogs, dogs are not permitted entrance to the Visitor Centre. However, provided they are kept on a lead, dogs are permitted on the Giant's Causeway trails network.

Part 1b Terms and Conditions of Entry to Carrick-a-Rede only

1. Your admission ticket allows you access to the National Trust Carrick-a-Rede and Larrybane, which includes your ticket to cross the rope bridge and use of parking facilities during opening hours.
2. You can only purchase an admission ticket at the site on the day of your visit.
3. Timed tickets will be issued and you can only cross the bridge during the time printed on your ticket.
4. FIT visitors will be allocated a timed ticket on arrival at admissions point
5. The rope bridge is a 1km walk from the main car park along a coastal path. This walk includes 160 stone steps up to the bridge, with a further 24 metal steps to gain access to the rope bridge. It is your own responsibility to ensure you wear suitable footwear for the nature of this site.
6. National Trust members enjoy free admission to Carrick-a-Rede and Larrybane. Members will follow standard timed ticket procedures on arrival.
7. You may not sell or transfer your admission ticket to a third party. Tickets are non-transferable.

Part 1b cont:

8. In adverse weather conditions it may be necessary to close the bridge, in such circumstances tickets sales will close. Any person subsequently arriving at the bridge who cannot gain access due to the bridge closure will be eligible to request a refund from reception.
9. Last admission to Carrick-a-Rede rope bridge will be 45 minutes before the advertised closing time.
10. Carrick-a-Rede is an outdoor site so please wear suitable outdoor clothing and footwear.
11. The bridge is not wheelchair accessible; however the path towards the bridge is wheelchair accessible for 400 metres up to a viewing platform. Beyond this point there are 160 stone steps, with a further 24 metal steps up to the bridge, this section of the path is not wheelchair accessible.
12. Dogs are not permitted to cross the rope bridge. However, provided they are kept on a lead, dogs are permitted on the walking trails.

Part 1c Terms and Conditions of Entry to Giant's Causeway and Carrick-a-Rede

1. The National Trust may on occasions be required to vary the opening times. Please check current opening times at www.nationaltrust.org.uk/giants-causeway / www.nationaltrust.org.uk/carrick-a-rede
2. Adult admission applies to anyone aged 17 years or over. Child admission applies to anyone under 17 years. Under 5's are admitted free during public opening hours (please note that this may not apply for special events or activities when the purchase of event admission tickets may be required) A family ticket comprises 2 adults and up to 3 children. Children must be accompanied by a responsible adult.
3. Carers for disabled visitors are entitled to free admission during public opening hours (limited to one carer per disabled person). Please make admissions staff on site aware of your entitlement.
4. The National Trust may refuse admission or restrict access and request that visitors leave the venue at any time for reasons of health and safety, environmental or security concerns.
5. The National Trust may refuse entry to, or eject visitors for abusive, threatening, drunken or other antisocial behaviour (including smoking in no smoking areas), causing a nuisance, carrying offensive weapons or illegal substances, or making unauthorised audio, video or photographic recordings. No refund will be given.
6. The National Trust may from time to time carry out security searches in the interests of visitor safety.
7. All prices are quoted in pounds sterling.
8. The Terms and Conditions noted shall be interpreted in accordance with the laws of Northern Ireland and any dispute shall be subject to the non-exclusive jurisdiction of Northern Ireland Courts.

Part 2 Additional Terms for Groups Bookings & Pre Booked Guided Tours

1. Groups must comprise of a minimum of 15 persons in order to qualify for the discounted groups admission rate.
2. An additional charge applies for guided walking tours. Large groups will be divided into smaller groups of maximum 25 persons.
3. Only guides employed by the National Trust are permitted to undertake guided tours at the Giant's Causeway and Carrick-a-Rede and Larrybane.
4. If the group visit is late or early or is unable to keep to the confirmed allocated time slot the group organiser must notify the North Coast Booking Office on +44 (0) 28 2073 3419. It is important that groups adhere to the agreed time slot. We may be unable to allow groups access if an agreed time slot is missed.
5. If the group does not speak English, the guide must accompany them to interpret Health & Safety instructions from National Trust staff.
6. Cancellation of a group reservation will be accepted without charge if it is received within two working days prior to the scheduled arrival date. In the case of late cancellations an administration fee of 25% of the total amount of your reserved booking will be imposed.

Part 3 Additional Terms for School Visits

1. Teachers and group leaders are responsible for the behaviour and general health and safety of their pupils' and groups within the Giant's Causeway and Carrick-Rede and Larrybane.
2. Teachers, group leaders and any other accompanying adults should remain with their groups at all times.
3. For Primary or Secondary School aged students, the required teacher / adult ratio should be 1 for every 10 students.
4. Education Group Members are welcome to visit Carrick-a-Rede from Monday to Friday during term time only.