



## Castle Ward Caravan Park and Pods FAQS

Here are some answers to the most frequently asked questions about Castle Ward Caravan Park.

### **Where is the nearest food shop?**

The nearest grocery store can be found in Strangford Village which is only half a mile from the site.

Strangford Village is a 5 minute drive away and offers two small grocery stores, including a Spar with a post office inside (Shop open 7.30am – 9.30pm weekdays 8.00am – 9.30pm weekends) and Mace (Open 9am - 11pm every day). The nearest large supermarket is Asda in Downpatrick (15 - 20 minute drive) on the far edge of town.

### **Where is the nearest pub/restaurant?**

There are two excellent country pubs one with a restaurant area within a two-mile radius of the site. The Whole in the wall (pub), The Cuan (pub/restaurant) and Lobsterpot (pub/restaurant) on the A25, can be reached on foot from the campsite (approx 20 minute walk along a narrow footpath. Please note this isn't a foot path the whole way and you will have to cross the main road to reach the connection footpath), or a five minute drive away.

Downpatrick also offer extensive choices for eating out.

### **Where is the nearest bank?**

The nearest banks with cash machines are in Downpatrick (Ulster Bank, First Trust, Danske Bank, Santander and Bank of Ireland). There is a cash machine (which may charge) in the Mace and Spar shops in Strangford. There is also a cash machine out on the main road near the barbers. (Between the barbers & The Cuan)

### **Do you take bookings?**

Yes, you can book online.

### **Do you accept dogs?**

Well-behaved dogs are welcome at Castle Ward site but must be kept on leads at all times. Dogs should be exercised away from other campers and any mess cleared up immediately.

### **Do you hire freeze packs?**

No

### **Do you exchange gas cylinders?**

No however the Mace in Strangford will be able to do this.

### **Where are some good walks/cycle trails for families?**

There are 4 trails each with different lengths in Castle Ward Estate, which are suitable for families walking and cycling. We have maps and guidebooks in the caravan park office and our staff are very happy to advise on local routes.

**Where is the nearest town or village?**

Castle Ward is approximately 2 miles from Strangford Village and approximately 8 miles from Downpatrick. Downpatrick is the larger town and has much to offer in terms of shopping and eating out. It boasts a cinema, leisure center, kids indoor play center and a museum (Down County Museum). Strangford is a picturesque village on the shore of Strangford Lough that offers family friendly pubs and quaint shops.

**Where is the nearest bus stop?**

There is road side bus stop at the entrance to the main estate to Castle Ward or in Strangford village.

**Do you accept trailer tents/caravans/campervans?**

You can bring your tents (there is no electrical hook up for tents) and Caravan/Campervans with electrical and water hook up (please note that there is a central chemical waste disposal facility and drainage area for caravans/campervans). We can accommodate trailer tents but they have to be manhandled on to the pitch.

**Do you have laundry facilities?**

A laundry and small drying room are available on site. Machines are token operated - Tokens for the laundry machines are available for purchase in the caravan park office. (£3 each per wash/dry)

**What places are there to visit nearby?**

We have many NI properties within easy driving distance, such as Mourlough Nature Reserve, Mourne Mountains Rowallane Gardens and Mount Stewart. There are countless other attractions nearby such as Exploris, Down County Museum, Eclipse cinema, st Patrick Centre and many more.

**Do you take credit card payments?**

Yes, we accept most credit and debit cards (with the exception of American Express).

**Are you open all year round?**

We are open all year except two weeks annual maintenance in January when the site will be closed.

**I am staying in a pod, what do I need to bring?**

Think of the pod as a replacement for your tent. You will need everything you would bring for your tent, apart from the tent itself.

**Can I have a fire or barbecue?**

We don't allow fires, but you are welcome to use a barbecue as long as it is above ground.

**Can under 18s stay at the site?**

Under 18s must be accompanied by an adult.

**Do I have to pay for the showers?**

No deposit is required for bathroom keys. If keys are not returned there will be a charge of £10 per key.

**Can I park my car by my tent?**

To protect the natural beauty of the site, parking is available beside tent pitches **one vehicle per tent**. (Please see warden for allocation of parking)