



Sutton Hoo Access Statement

National Trust
Tranmer House
Sutton Hoo
Woodbridge
Suffolk
IP12 3DJ

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This guide can also be made available in a large print version by contacting the Administration Office on the details above.

Welcome

Sutton Hoo is the site of a 1400 year old royal Anglo-Saxon burial ground. It is unrivalled in its importance for bringing to light the mysteries of the Dark Ages, and we want to make the experience at Sutton Hoo available and enjoyable for everyone.

Introduction

1. Sutton Hoo has several buildings, including a Visitor Reception, Exhibition Hall, and House, as well as a lot of outside area to explore, from the burial mounds to woodland. Different areas of the countryside have different levels of accessibility, and this guide aims to explain this in detail, so that you can plan and enjoy your visit.
2. Mobile reception is good across the site. If you need to call property staff in an emergency, please ring the Visitor Reception on 01394 389714.
3. Assistance dogs are welcome in all buildings and areas of the site. Non-assistance dogs are welcome in the Visitor Reception building and throughout the estate on a lead.

Arrival & Parking Facilities

1. Sutton Hoo is located near the town of Woodbridge, a short distance from the A12 and A14 roads. The nearest train station is Melton (Suffolk), approximately 2 km from the site.
2. We have 11 parking spaces available for Blue Badge holders in the Visitor car park. They are located roughly between 30 and 60 metres from the entrance to the Visitor Reception building.
3. The surface of the car park is made up of tarmac roads and gravel parking, including the Blue Badge parking area. The surface of the overflow car park, located roughly 180 metres from the Visitor Reception building, has a grass surface.
4. There is a convenient drop-off point next to the Visitor Reception building, beside the post box, if it is easier for you to drop off passengers and then find a parking space.

WCs

Accessible toilets can be found in various locations around the site, as follows:

Visitor Reception

Located opposite the reception desk
Baby change facility available
Automatic hand dryer
Well-lit

Walkers Toilets

Located to the side of the Exhibition Hall
Automatic hand dryer
Low light levels

Tranmer House

Two toilets, located at either end of rear corridor
Automatic hand dryers
Well lit
One has sliding door, one has a push door

Visitor Reception

1. There is level access to the Visitor Reception. Please note that the doors are not automatic, and staff and volunteers are available to assist.
2. The floor surface of the Visitor Reception is hard.
3. We have two manual wheelchairs available at Visitor Reception. Please speak to a member of staff if you would like to make use of one of these.
4. We have three powered mobility vehicles that allow easier access across the site in the outdoors areas. These are available to be booked through the Visitor Reception team, and full training is given.
5. Essential companions for disabled visitors are entitled to free entry.

Exhibition Hall

1. The Exhibition Hall is only ten metres away from Visitor Reception in the building directly opposite. The route is level access across paving.
2. There is level access throughout the Exhibition Hall.
3. There is a short 8 minute introductory film on loop in a cinema room. The floor is stepped, but the bow row is level with the ground floor and has spaces for wheelchair users. Each alternate screening of the film is signed and subtitled.
4. There is an accessible toilet at the side of the Exhibition Hall (outside the building, to the left side as you face it).
5. The Exhibition is staffed by volunteers who can assist with any enquiries.

Tranmer House

6. Tranmer House is approximately 250 metres from Visitor Reception.
7. The route to Tranmer House is level access, and the surface is a combination of paving, gravel and tarmac.
8. There is level access into Tranmer House. The front door is usually kept open, but is closed in the event of strong winds. If the door is closed please use the knocker and one of the house team will let you in.
9. There is a manual wheelchair available in Tranmer House.
10. The parts of the house open to the public are all on the ground floor, on level access. The floors are hard surfaces.
11. The House is generally well-lit with natural light.
12. There is seating located in each room, which visitors are welcome to use.
13. The house is staffed by two volunteers who are there to answer your questions and help if you require it.
14. There are two accessible toilets in the rear corridor of the house.

Catering

1. The Café is located in the same building as the Visitor Reception, and is accessed via a shallow ramp.
2. At the far end of the café, doors open out onto a veranda. Dogs are welcome in the cafe on the paw printed tables. The veranda has both steps and a ramp leading out into the site.
3. Please make the catering staff aware if you require assistance to be seated.
4. The café serves a range of foods for different dietary requirements, and our catering staff will be happy to talk through your needs.

Retail

1. The Shop is located right next to Visitor Reception and has level access throughout.
2. There is good circulation space between the display stands, but the retail staff will be delighted to assist you if you require assistance accessing any of the items.

Burial Mounds

1. The Anglo-Saxon burial mounds are located approximately 600 metres from the Visitor Centre.
2. The route to the burial mounds is level access, but is across uneven terrain with slight dips, bumps and tree roots.
3. Personal mobility vehicles are available from Visitor Reception to assist visitors with access across uneven ground, but please note that for conservation reasons these vehicles cannot be taken into the burial mound field. Access is open around the perimeter of the field to the viewing platform.
4. You must pass through one gate to the perimeter of the burial mound field, and another gate to enter the field. The rope fence that cordons off the burial mound enclosure will be lowered by the volunteer leading the guided tour.
5. The viewing platform is stepped at one end, and has a ramp leading up on the other side, with a shallow gradient. The platform is made of wood, and there are handrails all the way along.
6. There are two benches intermittently along the route to the burial mounds, and one in the burial mound field.

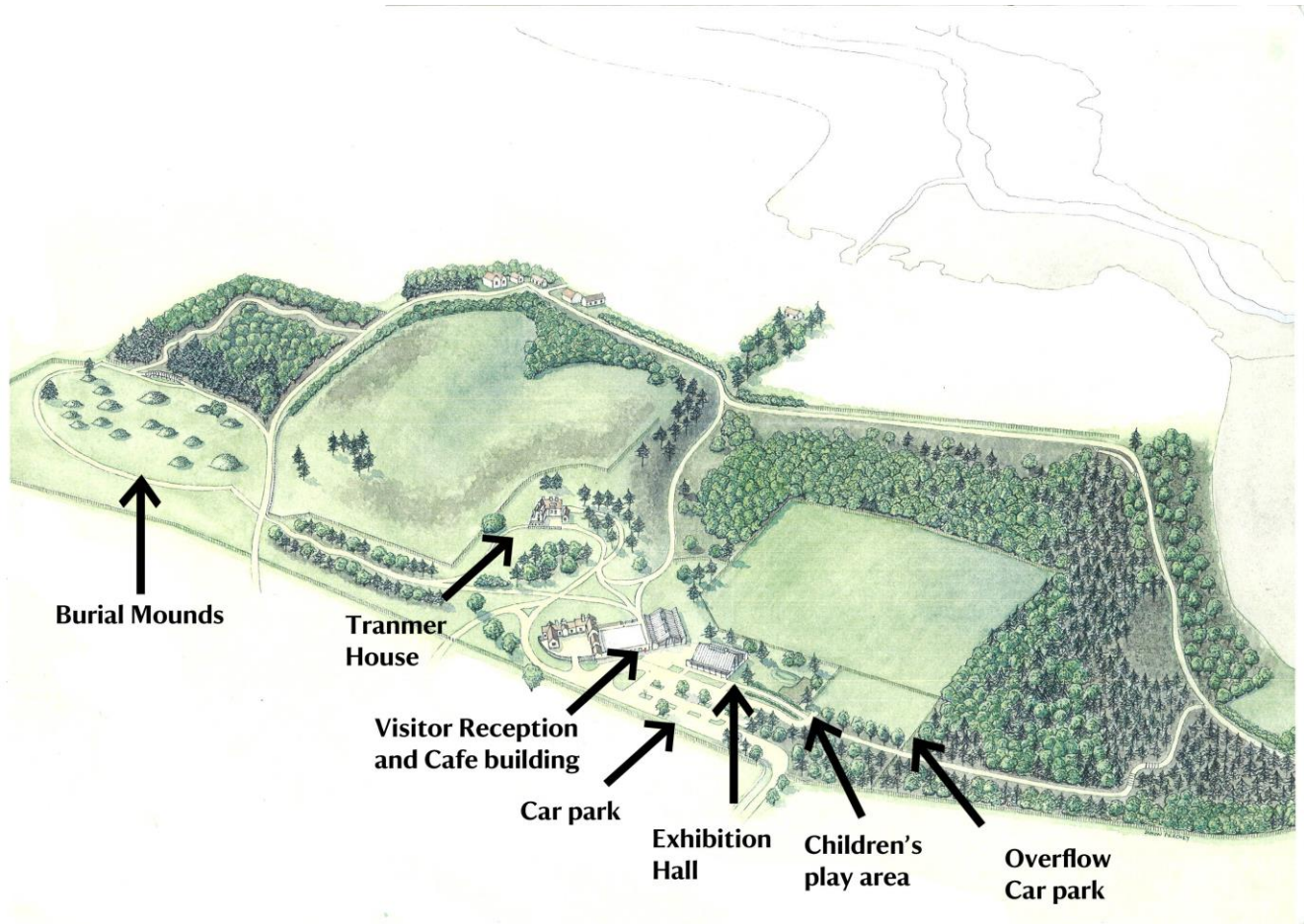
Countryside

1. A map of the Sutton Hoo circular walks is available from Visitor Reception, and guided instructions can be downloaded from the website.
2. The Red route will take you past the burial mounds, down to the bottom of the valley, and back up to the café. The terrain throughout is rough, and there is a steep incline at one stage in the wooded area behind the burial mounds.
3. The Blue route will take you down the valley, and loop through the woods back to the Visitor Reception building. The terrain throughout is rough, and there is a steep incline with steps at one stage in the wooded area.
4. Both routes incorporate a tarmac drive at the bottom of the site. Please be aware that this drive is shared with motorists.

Second Hand Bookshop

1. The second hand bookshop is located in the old stable block along the route to the burial mounds.
2. There is level access into and throughout the bookshop. The area immediately outside the doors is a gravel surface.
3. The space between the book shelves can be quite narrow, so may not be suitable for larger powered mobility vehicles.

Site Map



Contact details for more information

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We hope that you enjoy your visit, and welcome any feedback you have on any aspect of your experience.