

Kedleston Hall Access Statement

Kedleston Hall is one of the grandest and most perfectly finished houses designed by architect Robert Adam as 'a temple of the arts' and the location for lavish entertainment and is set in beautiful naturalistic parkland.

Contact details

Kedleston Hall, Derby DE22 5JH

T: 01332 842191

E: kedlestonhall@nationaltrust.org.uk

Points to note

- There is reasonable mobile phone reception across most of the site
- Assistance dogs are welcome throughout the property and there is a water bowl along the side of the Visitor Services building which is refilled regularly or can be filled on request
- There are manual wheelchairs available for loan from the Visitor Services building and in the Hall, free of charge and offered on a first come first served basis. Please note that these will require a companion/carer's assistance to push
- There are a series of large lakes and weirs in the main parkland and there are ha-ha walls around the park and pleasure grounds

Arrival & Parking Facilities

- There are brown signs directing you to the property from the A38. The two entrances are well sign posted and the main car park within the property for all of our visitors is signposted down a drive. The park is a mix of hard surface and grassed areas and can be undulating in places and there are uneven and worn paths of an historic nature throughout the property
- The main car park surface is gravelled with embedded space markers and some areas are grassed
- There are 5 designated spaces for blue badge holders on a firm and gravelled area and an additional 5 on a semi hard / grassed area in the main car park which is approximately 200 yards from the main Hall. These spaces are the shortest distance from the Visitor Reception
- We have 3 additional spaces available 50 yards from the main Hall next to the Restaurant/Church and priority is given to drivers who use wheelchairs. Permits to park here should be collected from the Visitor Reception building in the main car park as this helps us to monitor the availability of spaces
- Disabled passengers may also be dropped off in the same area next to the Restaurant/Church whilst the driver parks in the main car park. There is a bench in front of the Church to rest upon. If it is raining at the time of your visit, there is a lobby area at the back of the house outside of the restaurant where there is also a bench

- There is a designated space for coach parking which is separate from the main car park
- We allow free admission, on request, to the necessary carer/companion accompanying a disabled visitor

WCs

- Our public toilets, including an accessible toilet for disabled visitors can be accessed on the drive way entrance to the stable yard and these are well sign posted. The Ladies and Gents toilets have two entrances – one has two steps down and the other one a single step up. There is a further step down in the Ladies toilets. There is a right hand transfer accessible WC with space to turn a wheelchair through 1500mm diameter circle. There are no adult changing facilities but baby changing facilities are available in this location. All the WCs have automatic hand driers, a contrasting colour scheme has been used and all toilets have tiled floors, brick walls and are well lit

Visitor Reception

- The Visitor Reception Building is a wooden building next to the main car park with a double entrance door which is non power operated with a 180 degree opening. Staff and volunteers are on hand to assist with the opening of these doors. The floor surface is wooden with floor mats with adequate windows to provide natural light and there are acoustic clouds in place to help absorb some of the noise levels. The reception desk is 920mm high with a lower side which measures 740 mm high. An induction loop is available. There is a good turning circle in front of the reception desk and there are non-powered double doors which lead out of the visitor services building. Seats can be provided when required. There are no toilet facilities in this area

Route to the Hall

- There is a path from the Visitor Reception Building to the main entrance to the Hall and there is currently no transfer vehicle available. The path is a hard surface and ends in a 1 in 8 slope. There are benches along this path



Pathway from the Visitor Services Building

Hall

- The main entrance to the Hall is through a tall gateway and down a slightly sloping path. The path to the Hall is over a hard, loose gravelled surface
- Wheelchair users enter through the low level gate to the right of the disabled car parking near the Hall and then follow the signs to the Shop. This gate opens outwards to a 90 degree angle and then there is a tight turning circle. There is then a walk of 18 metres along a level blue brick and stone flagged path to a door on your left which opens inwards to a 90 degree angle and is a metre wide. Entry to the Hall is through another door on your right which is signposted to the shop and is a walk of approximately 40 metres to the entrance to the Hall along a level concrete floored corridor. There are exhibition glass cases along the side of this route
- The floors in most of the rooms within the Hall itself have hard surfaces and can be quite echoey
- The lighting is kept at a fairly low level for reasons of conservation
- A variety of seating is available if required in all rooms and extensive seating is available on the ground floor. There is usually a room guide in each room so please ask for assistance
- Manual wheelchairs are available for use on the ground floor
- Rucksacks and large bags are required to be left at the entrance area to Caesars' Hall visitor reception
- Powered mobility vehicles cannot be accommodated in the Hall due to the narrow corridors and limited turning circles
- There is a virtual tour available on the ground floor in the Billiard Room
- There are induction loops at Caesars' Hall reception

- The Hall is divided into two floors which are both on a level. Caesars' Hall, Eastern Museum, Billiard Room, China Flat, Great Staircase and Bookshop are all located on the ground floor. Access to the state rooms is via a staircase which has 22 steps (each step is 150mm in height and has a handrail. Manual wheelchairs are also available for visitors to use on the state floor. These wheelchairs require a companion/carer's assistance to push. Visitors return to the ground floor via a second staircase comprising of 20 steps 150 mm in height with a handrail. Exit can also be made down the Grand Staircase if required. The level of lighting can be quite low on the staircase areas. There is no lift or stair climber available at the property
- The indoor surfaces are a mixture of stone, concrete and wood – they are reasonably flat but subject to historical wear and tear and there are a number of uneven slabs with raised edges
- In the event of a fire alarm, staff and volunteers will ensure that all visitors have left the Hall

Shop

- The shop has two entrances via doorways which are 980 mm and 1280 mm wide. Both entrances are level and well sign posted
- Items in the shop are displayed on a combination of shelves and tables. The space between these stands varies but is a minimum 970 mm. There are staff and volunteers to assist when required
- The shop counter is 750 mm high but staff and volunteers are on hand to assist and to help lift goods if required
- There is an induction loop available at the shop counter
- There are two exits from the shop. The surface at one exit is flag stones which is reasonable and the other exit takes you through the pleasure grounds to the car park which is a totally grassed area. There is a small step after the planting area leading into the pleasure grounds.

Restaurant

- The best option for access for wheelchair users is at the rear of the Hall as it is largely flat with uninterrupted access and the entry door can be opened as required giving an opening of 1050 mm. Members of staff are on hand to assist with this, as required
- The seating in the restaurant is a combination of chair and bench seating and tables are 750 mm high. Chairs can be removed to accommodate wheelchairs
- The ceilings are high and can create an echoey environment
- The circulation space between the tables with a minimum 1,000 mm space between them but staff are available to assist whenever required
- There are double handled mugs, straws and large handled cutlery available on request
- Food and Drink needs to be ordered at the till which is clearly identified. If you need assistance with this, please ask a member of staff

Church

Please see attached as provided by the Churches Conservation Trust who own the church at Kedleston.

Park and Pleasure Grounds

- The park and pleasure grounds feature a variety of surfaces which can be muddy and slippery when wet. There are a number of walks around parklands signified by way markers. Due to the natural topography of the area there are natural paths and surfaces which at times can undulate. The grounds feature a variety of slopes and cambers, some of which are quite steep and can be very uneven. There are also extensive grassed open parkland and wooded areas.
- There are benches located at various points throughout the park and pleasure grounds.
- The gardens are accessed from the gate next to the Visitor Reception building in the main car park or via the Shop.
- There is a 'Ha Ha' at the front of the gardens and caution should be observed as this means there are steep, sudden and hidden drops
- Some of the walks have steps and the Lakeside Walk is inaccessible to wheelchair users due to the narrowness of the bridge



The ha-ha at the end of the pleasure grounds

Date

August 2017