

## **Bateman's Access Statement**

Bateman's  
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### **Introduction**

1. Situated in the valley of the River Dudwell, half a mile down a hill from the village of Burwash.
2. Mobile phone reception across most of the property is poor.
3. Assistance dogs are welcome.
4. Fixed induction loops are available at Visitor Reception, the Tea room and Oast House Shop. A portable loop is available on request.
5. Other dogs are allowed in most of the garden on a short lead and only on the paths.
6. Light levels in the house are kept low to protect the collection.
7. Due to the small size of the rooms and the volume of visitors large bags will be kept in a cupboard to protect the house and collection.
8. There are 3 manual wheelchairs for loan.
9. The garden has a pond and a river.

### **Arrival & Parking Facilities**

1. The car park is north of the house and is well signposted.
2. The car park has a mix of tarmac and gravel surface.
3. Blue badge holders may park in one of the thirteen designated bays near to Visitor Reception. The surface is tarmac.
4. For those unable to negotiate the slope in the garden there is a pick up and drop off point at the staff car park.
5. Should the main car park become full there is an overflow car park through a five bar gate. It is on a slope and has a grassed surface.
6. There is an infrequent bus service from Uckfield and Etchingham. .

### **WCs**

1. There are WCs at Visitor Reception including a left hand transfer accessible WC with space to turn a wheelchair. There are no adult changing facilities, but the baby changing facilities are located in here. All the WCs have automatic hand driers, tiled floors and walls.
2. There are also WCs near the Tea room, but no accessible WC. All the WCs have automatic hand driers, tiled floors and brick walls.

## Visitor Reception

1. Although there is a small wooden building that is Visitor Reception, access into it is only required for applying for membership and not necessary to gain access to the house and garden. There is a service window where membership cards are scanned or payment taken.
2. The reception window is 960 mm high. Staff will come round and talk to anyone who cannot see or reach.
3. There is a membership enquiry table which has seating and wheelchair access. The table is 765 mm high.
4. The flooring is cork tiling. There are 3 windows to provide natural light which is supplemented with LED lighting.
5. The entrance is on the level.
6. The entrance door is 770 mm wide.
7. The entrance door is not automatic, but staff and volunteers can assist with opening the door if required.
8. There is an induction loop at the Visitor Reception till point.
9. There are three manual wheelchairs available for loan.

## House

1. The house is 183 metres from Visitor Reception.
2. The paths are tarmac, compacted gravel and quarry stones with a long medium gradient. There are steps in the path on the way to the house, but next to them are grass ramps. A map outlining the wheelchair access route to the house is available from Visitor Reception.
3. The entrance to the house has a large iron stone embedded in the path just before the threshold. The threshold is 65 mm high with an iron stone in front of it 88 mm high.
4. The entrance door is manual and is usually open. If not staff and volunteers are available to open it if required. It is 820 mm wide.
5. The entrance hall has a tiled floor, but most of the other rooms have wooden floors with rugs.
6. The lighting is mostly LED and kept to a low level to maintain the atmosphere and to protect the collection
7. The main stair case leads to the first floor. It is of wooden construction and is covered in a patterned carpet. It has a flight of steps, turns to the right with steps and then right again for further steps. There is a bannister on the right hand side going up.
8. There is a second staircase to return to the ground floor. It is covered in a thick, beige carpet with narrow treads. It has a handrail on both sides.
9. Powered mobility vehicles and powered wheelchairs cannot be accommodated in the house due to turning circles. Please speak to a member of staff who can offer you a manual wheelchair.
10. Seating is available if required. Please ask the room guides for assistance. There is usually someone in each room.
11. There is a virtual tour, Braille guide, tactile guide and large print guide.
12. There is a portable induction loop available.
13. Backpacks and large bags are required to be left in the entrance hall area and are monitored at all times.

14. If you require the use of a quiet space Elsie's Sitting Room can be used as there is a variety of seating.

## Bookshop

1. The second-hand bookshop is located on the ground floor of the house and is on the last part of the route through the house to which there is no wheelchair access. Please ask a member of staff or volunteer to access the Bookshop via the door in the courtyard.
2. The flooring is stone tiles and brick walls with book shelves along them. Staff and volunteers will help to reach the books on the higher shelves.

## Catering

1. The Tea room is located in what was once a cow shed, built on a slight slope. It is made of brick with a linoleum covered floor. It can be entered from the main path leading towards the house. The door is non-powered assisted and opens inwards. The door from is 840 mm wide. Catering team members can assist if required.
2. The counter is over 865 mm. Catering team members are able to assist with service and carrying trays.
3. The width between tables varies.
4. There is an induction loop at the till.
5. Menus are available in standard print.
6. Straws are available.
7. A grab and go catering outlet is available up in the main car park near the play and picnic area. The hatch is 1.26 metres high however the catering team member is able to assist.

## Retail

1. The shop is located in an oast house, which is brick built and has a mixture of wooden and stone tiled floors.
2. There are two entrances. The one at the side has three steps leading up to it and the one at the front has a threshold of 55 mm. A portable ramp is available on request for access through the side door.
3. The shop is set at different levels. Access in a wheelchair to the lower level is via the side door and access to part of the higher level is through the front door. There is no wheelchair access to the other raised area of the shop or dog yard plant area. Staff and volunteers are available to assist with viewing the products on sale in that area.
4. There is a circulation space of around 1000 mm. There is no space here to use a powered mobility vehicle or powered wheelchair.
5. There is an induction loop at the till. The counter is 920 mm high.
6. Retail staff and volunteers will be available to help with selection of products on higher shelves.

## Garden

1. There is a map of the garden showing the designated wheelchair route.
2. The paths are a mixture of compacted gravel, loose gravel, quarried stone, brick, grass and mud.
3. There is one main slope into the garden from Visitor Reception with a gradient of 12%.
4. There are steps in the garden with grass ramps at the side.
5. There are no handrails in the garden
6. There are benches at intervals throughout the garden.
7. There is a large formal pond to the rear of the house and a river running through the garden on the way to the watermill.

## Watermill

1. The watermill is located at the bottom of the garden. There are three steps down to cross a small bridge and then a further four steps to enter the doorway to the mill.
2. The mill is of a wooden construction with steep wooden steps up to the first floor and a second set of steep wooden steps leading back down to the first floor.
3. The lighting is mostly LED
4. Seating is available.

## Contact details for more information

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