

Brownsea Island Access Statement

Brownsea Island, Poole, Dorset, BH13 7EE

T: 01202 707744

E: brownseaisland@nationaltrust.org.uk

Introduction

1. Please take care when walking on the island as you are in the countryside. There are steep and unstable cliffs, uneven ground, island vehicles, deep water and strong currents
2. Mobile reception can be intermittent, depending on your phone provider. Please call our duty manager on 07786 683226 in case of emergency
3. Assistance and guide dogs are welcome but Brownsea Island is a nature reserve and we regret that for this reason no other dogs are allowed on the island.

Wheelchair access from the mainland to the island

1. Wheelchair access is currently restricted on the public ferries as visitors need to walk on and off the ferry
2. For those unable to access the Brownsea Island Ferries or Greenslades Pleasure Boats, the National Trust operates Brownsea Seahorse, a wheelchair accessible boat that runs a bookable service on set days from Sandbanks. For dates and to book call 01202 707744 or check the website under 'Our Work'.
3. Please contact ferry operators to discuss any access needs

Brownsea Island Ferries: <http://www.brownseaislandferries.com/> 01929 462383

specific access info <http://www.brownseaislandferries.com/access/>

Greenslades Pleasure Boats: <http://www.greensladepleasureboats.co.uk/> 01201 669955

specific access info http://media.wix.com/ugd/0c4cf2_66c4cedc36ea4a6fa90e29c481b123ce.pdf

4. The island is only accessible by ferry and visitors may need to go up and down steps from the jetty when boarding and disembarking the boats (unless using the Brownsea Seahorse when access will be via the slip way allowing step free access to the island directly from the boat)
5. Level and smooth paths lead to the visitor centre but some island tracks are rough in places and beach access is via steps.

Arrival & Parking Facilities

6. Follow brown signs to Poole Quay or Sandbanks and from Pay and Display car parks, follow pedestrian signage to Poole Quay or Brownsea Island Ferries (Sandbanks only). Ferry operator kiosks are clearly present on the quay but take **cash only for boat fares** (cash machines are nearby in Poole High Street but a 30 minute walk from the departure point at Sandbanks).
7. Car parks are a 10 minute walk from the Poole and Sandbanks departure points, including designated parking for disabled people. The ferry drop off point on Brownsea Island is ten meters from the island reception.
8. Car parks are multi-storey sites with concrete surfaces and lift access to all floors.

9. There are no transfer vehicles or drop off/collection points, please contact the ferry operators for access requirements

WCs

1. Accessible toilets are located in the main courtyard near the entrance (160cm x 240cm) and the outdoor centre (145cm x 220cm)
2. There is also a toilet near the visitor centre which is not fully accessible as no alarm is fitted, but is big enough to allow wheelchair access and transfer (200cm x 230cm),
3. Accessible toilets are both left and right hand transfer
4. There are baby changing facilities in the main courtyard but no adult changing table or hoist
5. Our toilets are lit with standard light bulbs and natural light
6. Our toilets have automatic hand driers, hand towels in the visitor centre and no fluorescent lighting

Visitor Reception

1. Our reception building has a smooth, wooden floor and is all hard surface
2. The entrance to reception is on the same level as the pier
3. The entrance door is a double sliding automatic, glass door
4. The entrance door is 196cm wide
5. The entrance door is automatic, power-operated and opens sideways, staff/volunteers can assist with opening the door if required
6. The reception desk is 91cm high, with a lower ledge at 76cm high. Staff will be pleased to come round to talk to someone who cannot see over or reach up to the desk and there is a clipboard to use to write on, for those who cannot reach the desk
7. Our reception is lit with standard light bulbs and natural light, there are no fluorescent bulbs
8. There are chairs available but do not have arm rests
9. Induction loop available at reception
10. There x3 adult all terrain wheelchairs, 1 available for children. These can be pre-booked or requested upon arrival. Booking recommended. Please call 01202 707 744 to book one.
11. There are also 3 standard manual wheel chairs for use around the quayside area.
12. There are also x12 off road pushchairs.
13. A large print version of our visitor map is available. Please contact the property office to request this on 01202 707 744

Visitor Centre

1. The visitor Centre is a ten minute walk from reception
2. The surface leading to the visitor centre is a smooth gravel track
3. There is level access to the building
4. The entrance door is glass requires manual opening, by pulling on the handle provided.
5. The entrance door is 94cm wide and it opens inwards. Staff/volunteers can assist with opening the door if required
6. Our visitor centre is lit with standard light bulbs and natural light, there are no fluorescent bulbs
7. Our visitor centre is contained on one floor
8. Our visitor centre is an open space with no narrow corridors or doorways
9. There is space to turn a wheelchair easily in the visitor centre
10. There are seats in the visitor centre but they do not have armrests



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11. We try to ensure the visitor centre is always manned but when there are resourcing issues, it is left open and unmanned. Staff in reception will be able to advise whether the centre is manned.
12. There are WCs and accessible WCs outside the visitor centre, up a gradual slope.
13. We provide daily guided tours at 11.30am and 2pm but do not use induction loops, although there is a visual aid booklet with supporting images
14. The current route for powered wheelchairs is recommended as far as the visitor centre. Beyond that point visitors need to be aware that the island consists of steep and unstable cliffs, uneven ground, island vehicles, deep water and strong currents
15. Large print versions of both our visitor map and island guide are available
16. There is a daily electric buggy service leaving from the quays side which tours the whole island. This service is specifically for less abled visitors and usually runs every hour from 11am to 3pm. This service can be pre booked on 01202 707 744 or booked on arrival at reception. Spaces for the tour are limited, booking recommended.

Catering

1. The cafe is a one minute walk from reception
2. The surface leading to the cafe is a smooth gravel path
3. There is level access to the building
4. The entrance door is wooden and requires manual opening, by pulling on the handle provided. The door is 130cm wider and it opens outwards. Staff/volunteers can assist with opening the door if required
5. Our cafe is lit with standard light bulbs and natural light, there are no fluorescent bulbs
6. Our cafe is contained on one floor
7. Our cafe is an open space with no narrow corridors or doorways, but some tables are closer together than 120cm
8. There is space to turn a wheelchair easily in the cafe
9. There are seats in the cafe but they do not have armrests
10. The counter is 90cm high
11. Staff/volunteers will assist visitors as required
12. Staff/volunteers will assist with telling visitors the menu and price of items
13. Large print and braille versions of the café menu are available
14. Doubled handed mugs and large grip cutlery are available

Retail

1. The shop and is a thirty second walk from reception
2. The surface leading to the shop is a smooth gravel path
3. There is level access to the building
4. The entrance door is wooden and requires manual opening, by pulling on the handle provided. The door is 76cm wide and it opens outwards, followed by a second door that is 70cm wide and also opens outwards. Staff/volunteers can assist with opening the door if required
5. Our shop is lit with standard light bulbs and natural light, there are no fluorescent bulbs
6. Our shop is contained on one floor
7. Our shop is an open space with no narrow corridors or doorways
8. The second hand bookshop is a quiet area perfect for retreating to but very small, so turning a wheelchair could be difficult

9. There is space to turn a wheelchair easily in the main shop
10. Some spaces between display stands are smaller than 120cm but there is room to move through the main route of the shop
11. There is currently no induction loop available on site but we plan to install these during 2014
12. Staff/volunteers will assist reaching down items to view if they cannot be reached by customers
13. Staff/volunteers will assist with telling visitors the price of items

Countryside

1. There is a map of the island, showing options for routes round the area and information about path surfaces and beach access
2. Beach access is via steps with handrails and there are some slight inclines
3. Most of the island tracks are rough gravel with potential hazards such as stones and tree roots
4. There are some gates on the main paths that can be opened by the public
5. There are trails available from the visitor centre, as well as family activities options and a few interpretation boards around the island
6. Benches are placed at regular intervals all around the island
7. There is a pond water feature, clearly marked on the map and nearby signage, as Lily Pond

Contact details for more information

T: 01202 707744

E: brownseaisland@nationaltrust.org.uk

www.nationaltrust.org.uk/brownsea-island/features/accessible-brownsea

Outdoor Centre Access Statement

Brownsea Island, Poole, BH13 7EE

T: 01202 707744

E: brownseagroupbooking@nationaltrust.org.uk

Overview

1. The outdoor centre on Brownsea is situated on the south side of the Island.
2. Mobile signal is patchy and some networks are better than others. Better signal can be found on the beach or at the top of the gravel track by the stone – both of these locations are around 2-5 minutes from the building.
3. Assistance dogs are welcome, however due to the nature and conservation on Brownsea pet dogs are not permitted.
4. The outdoor centre has a campsite that sleeps around 200 per night in the form of groups, families and individuals

Arrival & Parking Facilities

1. Follow brown signs to Poole Quay or Sandbanks and from Pay and Display car parks, follow pedestrian signage to Poole Quay or Brownsea Island Ferries (Sandbanks only). Ferry operator kiosks are clearly present on the quay but take **cash only for boat fares** (cash machines are nearby in Poole High Street but a 30 minute walk from the departure point at Sandbanks).
2. Car parks are a 10 minute walk from the Poole and Sandbanks departure points, including designated accessible parking. The ferry drop off point on Brownsea Island is ten meters from the island reception.
3. Car parks in Poole are multi-storey sites with concrete surfaces and lift access to all floors.
4. There are no transfer vehicles or drop off/collection points, please contact the ferry operators directly for access information.

Wheelchair access from the mainland to the island

1. Wheelchair access is currently restricted on the public ferries - visitors will need to walk on and off the ferry.
2. For those unable to access the Brownsea Island Ferries or Greenslades Pleasure Boats, the National Trust operates Brownsea Seahorse, a wheelchair accessible boat that runs a bookable service on set days from Sandbanks. For dates and to book call 01202 707744 or check the website.
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4. The island is only accessible by ferry and visitors may need to go up and down steps from the jetty when boarding and disembarking the boats (unless using the Brownsea Seahorse when access will be via the slip way allowing step free access to the island directly from the boat)
5. Uneven gravel paths lead to the visitor centre but be aware that some island tracks are more even than others. Beach access is via steps.
6. The gravel track to and from the outdoor centre is fairly steep and uneven.

WCs

1. Accessible toilets are located in the main courtyard near Visitor Reception (160cm x 240cm) and at the Outdoor Centre (145cm x 220cm)
2. There is also a toilet near the Visitor Centre which is not fully accessible as no alarm is fitted, but is big enough to allow wheelchair access and transfer (200cm x 230cm)
3. Accessible toilets offer both left and right hand transfer
4. There are baby changing facilities in the main courtyard near Visitor Reception and at the public toilet block at the OC but no adult changing table or hoist
5. Our toilets are lit with standard light bulbs and natural light

Visitor Centre – Please see property access statement

Catering – Please see property access statement

Retail - Please see property access statement

Outdoor centre buildings

1. The outdoor centre is about a 30 minute walk from the island quay
2. There are two uneven stone paths leading to the centre – one provides access to vehicles and the other foot passengers only
3. Both entrances are fairly steep with no stable handrails in situ
4. Doors are manually operated
5. All decking and surfaces at the buildings are uneven and decked with wood with gaps
6. A good amount of day light is let inside the buildings due to glass fronting
7. Electric lights are low level and provide a dim glow
8. The buildings are on one level and accessed via a gravel slope
9. Both buildings provide space for a wheel chair to manoeuvre and turn inside
10. There are no toilets inside the outdoor centre. All toilets are in exterior blocks

Campsite

1. The campsite grounds are very un-even with roots raised above the ground in several places
2. Entrance is via gate and gravel path - Thresholds protrude from ground and make access uneven
3. Campsite exit is via gate or upwards slopes
4. Downwards sloping boardwalk in situ allowing wheelchair access on lower campsite from the outdoor centre public toilets
5. Patchy grass covers the majority of the campsite
6. The camping areas are fenced from main track
7. Access via wheel chair available
8. Ponds on the lower campsites have no fencing – access not permitted to these
9. Shady tree cover available around the site

Countryside

1. There is a map of the island in the lodge which shows options for routes round the area and information about path surfaces and beach access
2. All beach access is via steps with handrails and there are some slight inclines
3. Most of the island tracks are rough gravel with potential hazards such as stones and tree roots
4. There are some gates on the main paths that can be opened by the public
5. There are trails available from the Visitor and Outdoor Centres, as well as family activity options and a few interpretation boards around the island
6. Benches are placed at regular intervals around the island
7. There is a pond water feature- Lilly Pond - clearly marked on the map and nearby signage. There are also ponds on the campsite.

Contact details for more information

T: 01202 492161

E: browseagroupbooking@nationaltrust.org.uk

Date

South Shore Lodge Access Statement

Brownsea Island, Poole, BH13 7EE

T: 01202 707744

E: brownseagroupbooking@nationaltrust.org.uk

Overview

1. South Shore Lodge is a grade 2 Victorian cottage situated on the south side of Brownsea Island. It has a private fenced garden with access to the sea.
2. Mobile signal is patchy and some networks are better than others. Better signal can be found on the beach or at the top of the gravel track – both of these locations are around 2-5 minutes from the building.
3. Assistance dogs are welcome, however due to the nature and conservation on Brownsea pet dogs are not permitted.

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2. Car parks are a 10 minute walk from the Poole and Sandbanks departure points, including designated accessible parking. The ferry drop off point on Brownsea Island is ten meters from the island reception.
3. Car parks in Poole are multi-storey sites with concrete surfaces and lift access to all floors.
4. There are no transfer vehicles or drop off/collection points, please contact the ferry operators directly for access information.

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4. The island is only accessible by ferry and visitors may need to go up and down steps from the jetty when boarding and disembarking the boats (unless using the Brownsea



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Seahorse when access will be via the slip way allowing step free access to the island directly from the boat)

5. Uneven gravel paths lead to the visitor centre but be aware that some island tracks are more even than others. Beach access is via steps.
6. The gravel track to and from South Shore lodge is fairly steep and uneven.

WCs

1. Accessible toilets are located in the main courtyard near Visitor Reception (160cm x 240cm) and at the Outdoor Centre (145cm x 220cm)
2. There is also a toilet near the Visitor Centre which is not fully accessible as no alarm is fitted, but is big enough to allow wheelchair access and transfer (200cm x 230cm)
3. Accessible toilets offer both left and right hand transfer
4. There are baby changing facilities in the main courtyard near Visitor Reception but no adult changing table or hoist
5. Our toilets are lit with standard light bulbs and natural light
6. Our toilets have automatic hand driers, hand towels in the Visitor Centre and no fluorescent lighting
7. There is no accessible toilet at South Shore Lodge

Visitor Centre – Please see property access statement

Catering – Please see property access statement

Retail - Please see property access statement

Lodge

1. The lodge is about a 20 minute walk from the island quay
2. There is an uneven stone path that merges into a concrete one leading to the lodge
3. Both front and back entrances are via several steps. No handrails are in situ.
4. The kitchen and rear doors are both manually operated and fairly narrow at 740mm wide.
5. All rooms have either a carpet or lino floor.
6. The kitchen floor is tiled with minimal echoes generated.
7. A good amount of day light is let inside, however light is low in the bedrooms.
8. Access to the 1st floor is via a narrow twisted stair case. A handrail is in situ.
9. There are narrow stairways and corridors in the lodge.
 - The stairs are 700mm at the bottom, 750mm on the midpoint and 850mm at the top
 - The downstairs living area doorways are 740mm and 760mm wide
 - The downstairs bunkrooms doorways are 740mm and 700mm wide
 - The upstairs bunkrooms doorways are 760mm, 740mm and 700mm wide
10. All rooms apart from the 'Nestbox', Kitchen and toilet blocks have enough room to be able to turn a wheelchair. However, the only room that can be accessed without stairs is the leaders' room downstairs (this is the 4 person room)
11. There are 2 x low sofas and 2 x arm chairs in the lodge. The remaining chairs are armless.
12. There are no toilets inside the lodge, all toilets are outside. Access is via a step.

Countryside

1. There is a map of the island in the lodge which shows options for routes round the area and information about path surfaces and beach access
2. All beach access is via steps with handrails and there are some slight inclines
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4. There are some gates on the main paths that can be opened by the public
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