

Red House Access Statement

Red House Lane
Bexleyheath
Kent
DA6 8JF

T: 0208 303 6359

E: red.house@nationaltrust.org.uk

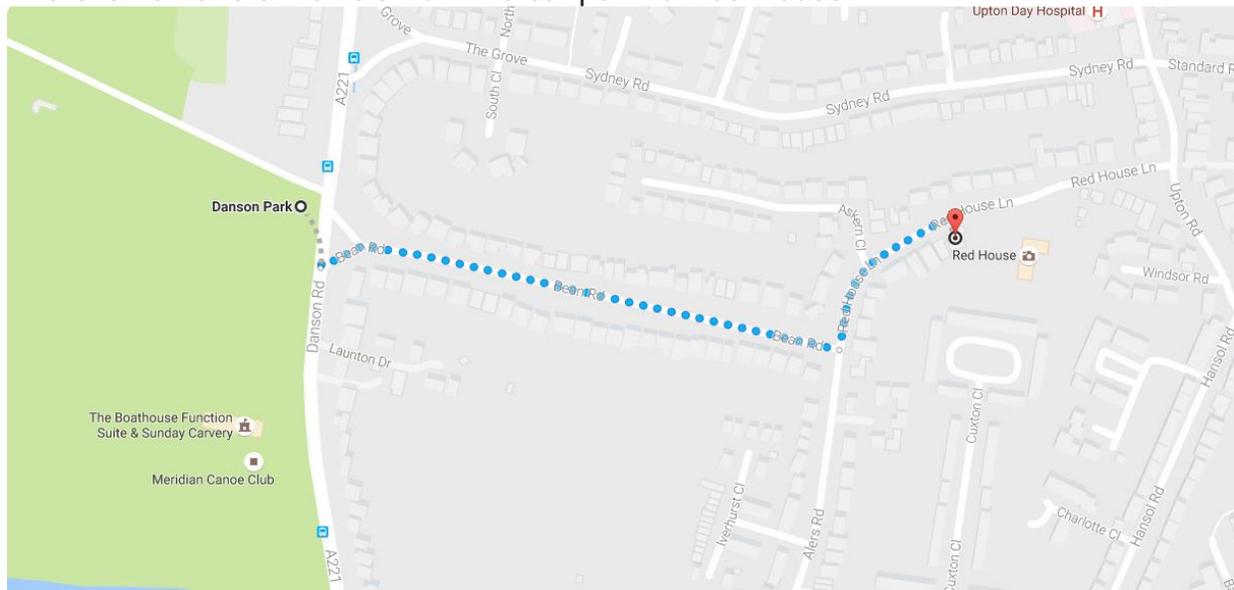


Introduction

- Situated on a residential road close to Bexleyheath town centre. Built in 1859 Red House is surrounded by a 2 acre garden accessed via brick paths, with a gravel drive from the roadside.
- Good mobile reception across the site. In case of an emergency on site contact the property office on 0208 303 6359.
- No dogs on site except assistance dogs.
- Paths around garden can be uneven and slippery, especially in wet weather conditions. Two small steps needed to enter the main house (access ramps are available on request) Ground floor is accessible but the only access to first floor is via stairs. On overcast days light levels in the house can be low. No access for motorised scooters.

Arrival & Parking Facilities

- Red House is situated on Red House Lane, off Upton Road. Sat Navs following the postcode may direct you to Cuxton Close (behind the property). Brown signs show route from A2.
- Red House has no car park but two disabled car park spaces are available in front of the house. These have to be pre-booked in advance by calling our Booking Line on 0208 304 9878. The disabled spaces are 45 metres down a gravel path from Visitor Reception.
- Red House Lane has no parking restrictions and so visitors can park on the roadside, the closest car park is at Danson House, a 15 minute walk from Red House.
- There is no transfer vehicle from the car park to Red House.



WCs

- Red House has an accessible toilet situated behind the shop. There are no toilet facilities in the main building.
- The accessible toilet is 150cm x 215cm
- The accessible toilet is left hand transfer.
- There is no adult changing place but baby changing facilities are available.
- WCs are lit with artificial light. Lights are controlled by a movement sensor; if no movement is detected lights will go off.
- WCs do not have automatic hand dryers.

Visitor Reception & Retail

- Visitor Reception and Retail are situated within a Grade I listed brick coach house. The building has a linoleum floor, with the rear of the shop raised by one step.
- The coach house is 75m from the entrance to the site and 50m from the main house.
- There is a level entrance, from the site entrance there is a wide gravel path leading onto a brick tiled area outside the coach house.
- The entrance door is 105m wide.



National Trust

- The door is manual outwards opening door, staff and volunteers within the shop can assist with opening if required.
- There are no soft furnishings in the coach house.
- The reception desk is 90cm high. Staff will come round to talk to someone who cannot see over or reach up to the desk.
- The area is lit by both natural and artificial light.
- There are no chairs in the shop, but a wooden chair, with no armrests can be made available if necessary.
- There is no induction loop at the desk.
- Red House does not offer mobility vehicles for loan.
- Staff will assist reaching down items to view if they cannot be reached by customers. Staff can also assist with telling visitors the price of items.

House

- The house is 50m from Visitor Reception.
- The main path is gravel. There is an alternative path which is a narrow brick path (approx. 90cm wide) which has two small steps.
- There are two wide steps, one into the porch and one from the porch into the house. Ramps are available on request for these steps. There is also a thick coir mat in the porch.
- The door is 140cm wide, manually opened inwards. Volunteers are available in the Entrance Hall if assistance is required.
- Red House has no soft furnishings, and wooden or tiled floors that creak heavily and may cause sound echoes.
- Many areas of the house are well lit with natural light, the Entrance Hall, when overcast can be quite dim and is lit with artificial light. Morris's Bedroom on the first floor has low light levels for conservation reasons. The room is kept dark with three spotlights facing the wall painting and information panel.
- The first floor is accessed by stairs only. The stairs are wooden with a handrail. There are two turns with small landings.
- The narrowest doorway in the property is to Webb's Office on the ground floor and is 75cm. The rest of the doorways in the house are 80cm or wider.
- There is space to turn a wheelchair the majority of rooms in Red House. The smallest room is Morris' bedroom which is 300cm X 550cm.
- There are no seats around the house but visitors can request folding stools (without arm rests) to carry around on their visit.
- Volunteers are present on each floor.
- There are no WCs within the house.
- Visits are by guided tour only from 11am until 1pm, and free-flow access from 1:30pm. Induction loops are not available for these tours.
- There are room sheets with information in each room; an iPad is available with information and images of the first floor for those unable to reach it. There is a projection running at 15 minute intervals with sound and images in the Dining Room from 1:30pm.
- Powered mobility scooters are not allowed inside the house.

Catering

- The café is at the back of the house 100 m from Visitor Reception.
- From Visitor Reception there is a gravel path back to the house, and a brick path down the viewing right of the house through a gateway which is 80cm wide.
- There is a low step into the café, ramps are available on request.
- The door to the café is 80cm wide and opens inwards; there is a second doorway which is also 80cm wide.
- The café has no soft furnishings with wooden tables and chairs and a terracotta tiled floor.
- The café is well lit with natural and artificial light.
- There is not room to turn a wheelchair amongst the tables in the café. There is very little circulation space between the tables. Approx. 70cm.
- Orders are taken at a table which is 80cm high.
- Staff and volunteers will assist as required, visitors can be served at their table if they experience difficulty queuing.
- The till point does not have an induction loop.

Garden

- Access map of Red House gardens at the end of this document.
- There are only two sets of steps in the garden one the brick path running across the front of the house, the second from the rear lawn to the café. Alternative routes are available for both..
- The main entrance way into the site and path to the Visitor Reception, Shop and toilets is gravel, with the rest of the garden accessible by brick paths.
- There are no slopes on the paths.
- The paths do not have handrails
- There are a number of benches around the garden for visitors to use.
- Visitors are welcome to walk across the grass.

Contact details for more information

T: 0208 303 6359

E: red.house@nationaltrust.org.uk

November 2016

Access Map of Red House gardens

