

## Woolbeding Gardens Access Statement

Woolbeding Gardens,  
Woolbeding,  
Midhurst,  
West Sussex,  
GU29 9RR

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### Introduction

1. Woolbeding Gardens comprise of 26 acres of landscaped gardens. We have many features including waterfalls, lakes, river frontage, terraced gardens, a ha-ha ditch and meadow land.
2. Mobile phone reception varies at the property. Currently most networks have 4G access around the visitor reception and office areas. Visitor Reception has a landline telephone that may be used in an emergency.
3. Dogs are not permitted to enter the Gardens, however Assistance Dogs are more than welcome.
4. Please be aware that the Gardens comprise of two halves. The formal Garden rooms surround the Visitor Reception and Café. To reach the lower Pleasure Grounds, access is via a path across a field, and through two kissing gates. Each kissing gate can be accessible with a wheelchair with assistance. The first gate has a width of 6ft and the second has a width of 5ft.

### Arrival & Parking Facilities

1. There are no brown signs to Woolbeding Gardens – there is no on-site parking except for disabled bays. A complimentary minibus runs from the Grange Centre to the Gardens every 20 minutes commencing at 10.30am. Please follow signs for the Grange Centre Car Park, Midhurst, GU29 9HD. Parking is free for the first 2 hours.
2. There are 4 disabled parking bays on site that must be pre-booked via the booking office on 0344 249 1895.
3. The disabled car park surface is level gravel upon a hard tarmac base.

### WCs

1. The accessible toilet (left hand transfer) is located in Visitor Reception, to the left of the entrance door.
2. The accessible toilet is 1.55m x 2.3m. It has an emergency alarm code and reset button.
3. The accessible WC has hand rails on both sides.
4. There is one baby changing facility only.
5. The toilets are lit by LED motion sensor lighting – there is no natural light in the cubicles.
6. There are no hand dryers or fluorescent lights.

## Visitor Reception

1. The Reception building consists of hard stone floors and wooden beam construction.
2. The Visitor Reception building is 25 metres away from the Minibus drop off area and disabled car parking area.
3. There is a small incline in the doorway
4. The entrance door is manually opened, is 1002mm wide and it open inwards. The door is permanently open during opening hours.
5. The reception desk is 980mm in height. Staff can easily come round the counter to talk to and assist any person not able to use the counter height. There is also a small table (730mm high) available.
6. The reception area is lit with natural lighting and LED lights.
7. A couple of chairs with arm rests are present in reception to use.
8. An induction loop is available at the reception desk
9. 2 manual wheelchairs are available for loan. These are issued on a first come first serve basis but visitors may contact the Gardens in advance to check if they are available.

## Catering

1. The Café is in the same building as Visitor Reception.
2. The paths outside the Café are hard tar and chip base gravel paths.
3. Access to the building is via a ground level interior doorway from Visitor Reception.
4. There is no door between the Visitor Reception and Café, it is an open doorway. The exit door into the Gardens is manual opening and kept permanently open during opening hours.
5. The doorway from the Visitor Reception to the Café is 820cmm wide. The exit doorway into the Gardens is 1290mm wide.
6. The room has no soft surfaces: the floor is stone and the walls are stone and wood.
7. The Café is lit by natural light and LED lighting.
8. The counter height is 1050mm tall. Staff may come out from behind the counter to assist with visitors.
9. Circulation space between tables is very limited due to the intimate small-scale nature of the Café. The indoor tables are 750mm in height, square topped with a central supporting leg. Outdoor tables are 740mm in height, with a circular top and central supporting leg.
10. There are induction loops at the till point.
11. Menus are not currently available in large print or Braille, as the menu is hand written on blackboards.
12. Large handled cutlery is not currently available.

## Retail

1. The retail area is in the same building as Visitor Reception.
2. All paths outside the Retail area are hard gravel paths.
3. The Retail area is accessed through the Visitor Reception ground level door.
4. The entrance door is manually opened, and kept propped open during opening hours.
5. The entrance door is 1.02 metres wide. The doorway to the Cafe is 82cm wide.
6. Floors are hard stone and walls are stone and wood.
7. The area is lit by natural light and LED lighting



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8. The till point has an induction loop
9. Staff will assist reaching down items for visitors to view if required.
10. Staff are on hand to assist visitors with the price of items

## Garden

1. There is a general map of the gardens available to visitors. However for more detailed access advice please ask the Visitor Reception team upon arrival. Things to be aware of include:
2. Paths consist of hard gravel and grass. There is a small cobbled area leading to the gardens that can be avoided by using an alternative path under the coach house arch. Please ask staff for guidance.
3. All hard gravel paths are of a level gradient. Cut grass paths down to the river frontage are on steep gradients and can be slippery in damp weather.
4. There are a number of steps around the gardens.
5. The steps do not have handrails.
6. There are several gates on routes around the Garden, including two kissing gates, a bridge and a field to cross. The field can be muddy in damp weather.
7. Volunteers provide talks to visitors every hour – please check visitor reception for details.
8. There are a large number of seats around the Gardens
9. There are several water features in the Gardens, including fountains, waterfalls, a lake and a swimming pool

## Contact details for more information

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